

Meadville Medical Center in Pennsylvania Success Story

JJWild was delighted to help Meadville Medical Center in Pennsylvania with their move to OSAL and SAN (Storage Area Network) design. Mark Mahoney, CIO of Meadville Medical Center, shared his experiences in the following note:

JJWild managed the efforts of their business partners Dell, EMC, and BridgeHead to meet all of my expectations and complete the design in a timely and very professional manner. Partnering with JJWild, I pushed everyone involved to meet or exceed my timetable and design goals. They all performed excellently.

In moving to OSAL and SAN, we were able to take huge steps in our disaster recovery planning. Our new premier backup solution, which includes Integrated Serverless Backup (ISB) and a new tape library, ensures automated execution of our backups as well as tape rotation and management. Meadville Medical Center took the design a step further by locating the BridgeHead Server and tape library in our Secondary Data Center (SDC) to ensure tape copies are offsite daily. And the Integrated Disaster Recovery (IDR) feature is vital to our many new initiatives with MEDITECH, including Bedside Medication Verification (BMV), because it ensures we will be able to achieve much greater uptime than we could with a strictly tape solution.

Jeff Marshall from JJWild did an excellent setup of the EMC CX500 to ensure the highest performance. Bill McGee from BridgeHead did a fine job in configuring the ISB and IDR to make certain that we have database copies of the five MAGIC systems stored offsite every two hours. The total installation took about 12 days and this included 5 days of migration testing. The project went very well with only minor technical problems. I suspect we are a small minority with this comprehensive design with MEDITECH and JJWild. In this example, being in a "minority" is a good thing.